

Shipping samples using other tubes

We accept samples stored in **any format**. While we recommend using **0.2 ml 8-tube strips** when sending us samples, we also accept samples stored in other formats, including **0.5 ml**, **1.5 ml**, and **2.0 ml tubes** (see below).



Regardless of the format chosen to ship your samples, please take into consideration the following two guidelines:

1. Label your samples. When labeling your samples, make sure the label is permanent and easy to read. We encourage our clients to fill and submit our order form together with every order, but this is not a requirement.

2. Protect your samples. We recommend fully immersing your samples in 70% ethanol. Mouse tails are stable for over a week at room temperature when immersed in ethanol. Don't forget to cap your tubes tightly or the ethanol will leak and erase your labels.

When shipping samples using individual tubes it may be more convenient to ship them with dry ice instead of filling each individual tube with ethanol. It is our experience that samples shipped with dry ice, and without ethanol, are as stable as samples shipped immersed in ethanol.

Once your samples have been stored in their respective tubes, we recommend placing all the tubes in a container or plastic bag. This will keep the tubes from bumping onto each other too much during shipment, which can lead to ethanol leaks and lost samples.

Place your samples in an envelope, or box, and ship it to us using your preferred shipping method (USPS, FedEx, UPS, etc).

For any questions contact us at 1-877-743-6689 or by email at cs@mousegenotype.com.